






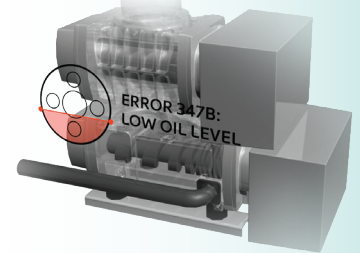
BENEFITS

-  Immediate, cost effective pump repairs & maintenance without advanced technical knowledge.
-  In app Photo reporting confirms ideal and current status.
-  Simply create unlimited AR apps in-house with existing data - without programmers.

CHALLENGE

MAINTAIN COMPLEX MACHINERY WITH UNSKILLED THIRD PARTIES

Leybold was searching for an enterprise solution that would provide their clients with a cost effective method of performing complex pump repairs and maintenance. Leybold wanted to eliminate the need for its clients to have to call out service technicians for regular maintenance and empower them to make repairs on site, the moment they were needed.



SOLUTION

LEYBOLD SMART SERVICE ASSISTANT

The Leybold "Smart Service Assistant" empowers both Leybold and its clients alike by dramatically simplifying the repair and maintenance process with a human-centered, aviation style checklist. Using the REFLEKT ONE content platform, Leybold technical editors were able to adapt their existing work instructions for the augmented reality app – without any additional computer specialists.

