WHAT IS THE RIGHT REMOTE SUPPORT & COLLABORATION TOOL FOR YOU?

**Remote AR Support**

- **Direct Expert Access**
  Connect automatically with the right expert and benefit from instant access to relevant information.

- **Incident Management**
  Get a quick overview of all open, ongoing and closed incidents just like in a ticketing system. Search the database for your team’s previous solutions.

- **AR Annotations**
  Give clear instructions directly in the field of view. Experts and technicians can draw and point during a video call.

- **Realms & Areas**
  Separate regions or brands by creating different realms. Technicians can only consult experts in their realm, experts can work in multiple realms.

- **White Labeling**
  Create your own branded remote support app. Customize the app icon, colors and logos. You can also choose a name for it.

**Conference Tools**

- **Small Business Meeting**
  Directly get in touch with your colleagues and contacts. Whether collaborating remotely or reaching out to customers instead of meeting them in person.

- **Large Conference Calls**
  Bring large business meetings online and make it easy for participants to join from around the globe. Perfect for webinars, tradeshow replacements or other online events.

- **Business Solution**
  Share your screen to collaborate in online documents with colleagues during a video call.

- **Presentations**
  Show what’s on your screen and present your products to audiences of all sizes. Share slides while presenting or sketch out ideas on an online whiteboard.

- **Calendar & Email Integration**
  Create and distribute different meeting links for different purposes. Invite participants via email and include video conference links in the meeting details in your calendar.

For more information check out [www.reflekt-remote.com](http://www.reflekt-remote.com)