






ABB Collaborative Operations with AR

BENEFITS

-  Keep production running through faster time-to-repair.
-  Accelerate remote support through efficient collaborations.
-  Reduce maintenance, on-boarding and training costs.

CHALLENGE

THE GAP BETWEEN DATA AND KNOWLEDGE

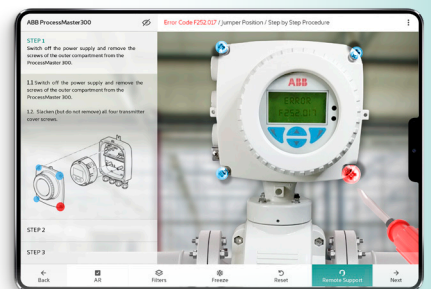
As soon as an abnormal process or equipment condition is detected by an ABB Collaborative Operations Center, the center staff arranges immediate on-site support. Field technicians at the customer's facility may or may not have sufficient knowledge or expertise to fix the condition immediately. This could lead to production downtime, increased maintenance cost, and long-term negative impact on asset life and production.



SOLUTION

TOGETHER, WE DRIVE PROGRESS

RE'FLEKT's Augmented Reality Ecosystem will allow ABB to provide instant customer support and in-house creation of AR-powered manuals and tutorials – at ABB or directly at the customer site. This will improve workflows, enhance technician's capabilities and increase customer satisfaction.



THIS CASE STUDY WAS POWERED BY REFLEKT ONE & REFLEKT REMOTE

REFLEKT ONE is an easy-to-use Augmented Reality content platform that enables enterprises to create interactive manuals and documentation. REFLEKT Remote allows companies to provide their customers with remote support.

For more information check out: www.reflektone.com & www.reflekt-remote.com